

Mount Pleasant Waterworks' Capital Improvement Plan

Customers are urged to learn more about MPW's proposed construction projects for the next 10 years, during a series of Capital Improvement Plan Meetings beginning this month. The public is invited to attend and present requests for service (see schedule on page 2). Projects are divided into two categories for funding— Extension and Expansion (E&E), and Renewal and Replacement (R&R).

E&E Projects are funded primarily by impact fees charged to new developments. These projects extend infrastructure and expand plant capacity to accommodate more demand. The use of impact fees aligns with the Commission's objective that growth pays for growth.

R&R projects include the replacement of aging infrastructure. These projects are funded with a percentage of operating revenues and earned interest.

The planning and scheduling of projects is revisited annually and is subdivided into four categories:

- Administrative Projects: Support both water and wastewater, and are therefore, funded with both water and wastewater E&E and R&R dollars.
- Water Projects: Support only water assets, and are funded with water R&R and E&E funds.
- Wastewater Projects: Support only wastewater assets, and are funded with water R&R and E&E.
- Grant Projects: Several CIP projects are kept on the MPW project list but rolled over from year to year because the projects are dependent on grant funding. MPW has pursued and completed numerous projects over the years in an effort to keep the environment safe and protect natural resources.

Recently Completed Major Projects

North Operations Center – A new field operations facility has been constructed to more efficiently serve MPW's customers in the northern part of Mount Pleasant. This new facility located off



Darrell Creek Trail will allow us to respond to our customer's needs more quickly by housing all the necessary equipment for daily operations and emergency repairs.

Center Street Wastewater Treatment Plant Dewatering Building:

Building:

This project consisted of moving the current dewatering operation from the rear of the site to the front. A new two story building to house the new sludge belt filter has recently been completed.



Major Projects in the Works

We feel becoming more energy efficient is an important initiative. Two projects that will support this initiative are:

- Replacing the water treatment membranes at Reverse Osmosis Plants 1 and 4. The current membranes are nearly 20 years old, while new membrane technology has made it possible to treat more water with less energy.
- Upgrading the wastewater pump stations. Outdated pump stations will be retrofitted with new high efficiency pumps and new control schematics installed at six pump stations.

Protecting our environment and the health of our residents by providing new opportunities for wastewater service will be the focus of the following proposed projects:

- Establishing a program to connect residents to wastewater lines when wastewater service is available.
- Initiating a program to run gravity wastewater lines to areas in the system based on financial, environmental and social factors.

Ensuring that our assets are managed in a way to best serve our community will keep our rates low now and in the future.

- One such project is the Modernization of the Center Street Wastewater Treatment Plant. By completely rehabilitating the entire plant with new controls, state of the art equipment and a more functional layout, this nearly 50-year old plant will last at least another 50-years.

Poster Contest!

Calling all Children from Kindergarten through 8th grade!

MPW's Annual Poster Contest is underway. The contest is open to all students public, private, or home-schooled. The winners in each category will be presented with checks for \$100 (1st Place), \$75 (2nd Place), and \$50 (3rd Place).

Posters should be a celebration of our most precious natural resource -WATER. So get out your markers, crayons, or paints and be creative (all mediums are acceptable, there are no restrictions to your creativity). Poster size submissions should be 11" x 17".

PLUS, winning posters and artists will be photographed and published in the Moultrie News during Drinking Water Week, May 6-12, 2012.

All entries must be received by 5:00 p.m. on Friday March 23, 2012. For more information, please contact Kelly Slom at kslom@mpwonline.com.

The MPW Commission Newsletter, *Water Lines*, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.

Commissioner's Update

Round Up / Opt Out Not an Option for Mount Pleasant Waterworks

The Commissioners of Mount Pleasant Waterworks mission is to provide excellent quality water and wastewater service, while protecting our resources and preserving the environment. Many customers are fortunate and have the means to connect to the water and wastewater system; while others are less fortunate and are living in homes that have aging and failing septic systems. Other families struggle to pay high bills due to plumbing issues or financial problems. In order for MPW to work toward meeting our overall goal, we feel we need to find a way to assist these families. With that in mind, we reached out to our customers with the proposed Round Up Opt Out Program.

Commissioners received input from customers and have heard your message loud and clear...an opt out program is not an option for Mount Pleasant Waterworks.

We would like to thank each of our customers who took time to provide input during this public input process. There is still a need in our community and we will pledge to work toward a plan to address this need.

Mount Pleasant Waterworks will continue to operate under the current voluntary Opt In Round Up Program. Customers have the option to sign up to have their monthly bill rounded up and donate the extra change to either East Cooper Community Outreach or Water Missions International. Please take time to sign up for this program if you think it is a worthy cause and help our neighbors and friends in need.

MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed
the following business day.

FISCAL YEAR 2013 BUDGET MEETING SCHEDULE

February 20 Capital Improvement Plan Public Hearing at 5:30 pm and Regular Commission Meeting at 6:00 pm.

April 16 Budget Workshop at 5:00 pm and Regular Commission Meeting at 6:00 pm, including presentation of proposed rates, fees and charges for FY2013 and proposed policy adjustments

May 21 Budget Workshop at 5:00 pm, and Regular Commission Meeting at 6:00 pm.

June 4 Public Hearing on Proposed Operating and Capital Budgets and FY2013 rates, fees and charges at 5:30 pm.

June 25 Annual Commission Meeting to Adopt FY2013 Budgets and Rates at 6:00 pm.

GO PAPERLESS, Sign Up For Electronic Billing

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay system is easy to use. After you sign up, you will receive a monthly email when your bill is available for viewing. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.

To go paperless today, visit our website and sign up for Easy Pay Online.



Online

— VIEW and PAY your bill

— ACCESS Customer Service help and information.

VeriSign Payment Services
now a *PayPass* business