

# Water Lines

MOUNT PLEASANT WATERWORKS

January/February 2015



## Mount Pleasant Waterworks partners with Lowcountry Wastewater Utilities to Keep Wipes Out of Pipes

Mount Pleasant Waterworks along with nine area wastewater utilities are working together to address a growing problem affecting utilities across the country: Sewer clogs caused by “flushable” wipes.

With the increasing popularity of wet wipes and other products labeled “flushable,” utilities are experiencing jammed pumps and clogged pipes caused by masses of tangled wipes. The joint *Wipes Clog Pipes* campaign is designed to remind people to only flush pee, poop, and toilet paper and to put everything else in the trash—especially wipes.



“Tangle” of wipes pulled from MPW Pump Station

Unlike toilet paper, which breaks down quickly in water, wipes remain intact and contribute to the formation of super clogs. These clogs can cause sewer backups and overflows. They can also increase utilities’ operational costs and customers’ sewer bills.

Customers will notice the campaign driving around town, as MPW’s Vac Truck has been decorated with the

message, “Wipes Clog Pipes, Only toilet paper in the toilet. Think Before You Flush”.

MPW and participating utilities are also working to address another issue causing problems for both the utility and customers, grease down the drain.



Along with the Wipes Clog Pipes Message MPW’s Vac Truck highlights the campaign against grease “Fight F.O.G, Cool It, Can It, Trash It”.



How can you help? You are MPW’s first line of defense in conquering both problems. Simply “think before you flush”, remember the three Ps—Pee, Poop, and (toilet) Paper should be flushed down your toilet. “Fight F.O.G.” NEVER pour fats, oil or grease down the drain. Cool your hot grease, place it in a can and trash it...in the trash can!

These problems simply cannot be solved without your help. Help protect the environment that we are so fortunate to enjoy.



## GO PAPERLESS, Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay system is easy to use.

After you sign up, you will receive a monthly email when your bill is available for viewing. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.

To go paperless today, visit our website and sign up for Easy Pay Online.

## Help a Neighbor!

Turn your pennies into DOLLARS to benefit East Cooper Community Outreach (ECCO) or Water Missions International (WMI). Just call 884-9626 and tell us you want to ROUND-UP your next bill payment to the next highest dollar and request the change go to either ECCO or WMI.

You can also sign up online by clicking New or Existing Customers in the Customer Service section of the MPW Website Home Page, then ROUND-UP on the dropdown menu.



The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.

Learn to  
Be  
Water Wise

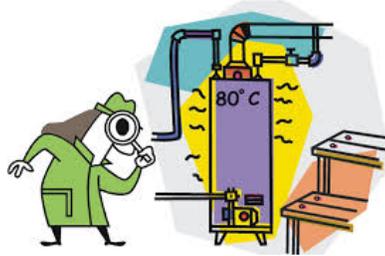


## Reduce Hot Water Use

You can lower your water heating costs by using and wasting less hot water in your home.

### Lower the thermostat on your water heater.

- For each 10° reduction in water temperature, you can save between 3%-5% in energy costs.
- Although some manufacturers set water heater thermostats at 140° F, most households usually only require them set at 120° F. Water heated at 140° F also poses a scalding safety hazard.
- Reducing your water temperature to 120° F also slows mineral buildup and corrosion in your water heater and pipes. This helps your water heater last longer and operate at its maximum efficiency. (Flush the water heater every six to twelve months to remove sediment from the bottom of the tank.)



### Other Water and Energy Savers

- Insulate the water heater, as well as, the hot-water pipes within a foot or so from the tank.
- Switch off the hot-water system when going away for more than two weeks.
- Install a timer and use off-peak power for an electric water heater. You can save on energy by installing a timer that turns it off at night when you don't use hot water and/or during your utility's peak demand times.

**MPW Operations Center**  
**1619 Rifle Range Road**  
**Monday-Friday 8 a.m.-5 p.m.**  
**843-884-9626 (phone)**  
**customerservice@mpwonline.com**  
**Email requests will be processed**  
**the following business day.**

## Poster Contest

Calling all Children from  
Kindergarten  
through 8th grade!

MPW's Annual Poster Contest is underway. The contest is open to all students public, private, or home-schooled. The winners in each category will be presented with checks for \$100 (1st Place), \$75 (2nd Place), and \$50 (3rd Place).

Posters should be a celebration of our most precious natural resource-WATER. So get out your markers, crayons, or paints and be creative (all mediums are acceptable, there are no restrictions to your creativity). Poster size submissions should be 11" x 17". Please make sure all posters are labeled with the student's name, teacher's name, school, grade, home phone number and address.

PLUS, winning posters and artists will be photographed and published in the Moultrie News during Drinking Water Week, May 3-9, 2015.

All entries must be received by the end of the business day Friday, March 27, 2015.

For more information email [debeling@mpwonline.com](mailto:debeling@mpwonline.com).

## NOTICE OF PUBLIC HEARING

February  
23, 2015 –  
Public  
Hearing on  
Proposed  
Capital

Improvement Plan at 5:30 p.m.  
immediately followed by Regular  
Commission Meeting.