

Water Lines

MOUNT PLEASANT WATERWORKS

March -April 2013

CLEAN
WATER

What You Should Not Flush or Put Down Your Drain

When you use your toilet, shower, washing machine or dishwasher, wastewater leaves your home through pipes that connect to the public wastewater system.

Many materials frequently flushed or poured down the drain can harm the pipes that connect to the wastewater system. Every property owner connected to the system can be a potential contributor to wastewater problems, and a potential victim of those problems.

Putting the wrong things down the drain can damage the wastewater system, cause wastewater backups in your home, and releases to the environment. Anyone who uses the public wastewater system should be responsible for what they flush or pour down drains.

Don't Flush This

Basically, the only thing you should ever flush down a toilet is human waste (urine and feces) and toilet paper. Here is a list of some of things to keep out of the toilet:

- disposable diapers
- tampons and tampon applicators
- sanitary napkins
- cotton balls and swabs
- mini or maxi pads
- condoms
- cleaning wipes of any kind
- facial tissue
- bandages and bandage wrappings
- Automotive fluids
- Paint, solvents, sealants and thinners

Flushable Items

Although these items will flush, the real problem begins in your wastewater lines and at the wastewater treatment facility. These products cause blockages and major issues at our pump stations.

Unused Medications

Do not flush unused medications down the toilet. You can safely dispose of medications in the garbage, or take medications to an approved prescription drug take-back site or event.

Fats, Oils and Grease (FOG)

Grease in wastewater pipes causes wastewater maintenance problems for property owners and the city. Never pour grease in your sink drain and try to use your garbage disposal less.

Fiscal Year 2014 Budget Meeting Schedule

March 18, 2013 Regular Commission Meeting,
Presentation of Draft Budget

April 1, 2013 Commissioners Capital Improvements Plan
Briefing 2:00 p.m.

April 15, 2013 Budget Workshop at 5:00 pm and
Regular Commission Meeting at 6:00 pm, including
presentation of proposed rates, fees and charges for
FY2014 and proposed policy adjustments

May 20, 2013 Budget Workshop at 5:00 pm, and Regular
Commission Meeting at 6:00 pm.

June 3, 2013 Public Hearing on Proposed Operating and
Capital Budgets and FY2014 rates, fees and charges at
5:30 pm.

June 24, 2013 Annual Commission Meeting to Adopt
FY2013 Budgets and Rates at 6:00 pm.

New! Automated Payment System

For customers who typically call to make their payment over the phone, paying your bill with MPW is about to become as easy as 1-2-3. Beginning in 2013, MPW will implement an automated payment system.

The dual purpose of the automated payment system is to make it possible for phone payments 24-hours a day, seven days a week and to further protect the privacy of our customers personal information.

The automated payment system will allow customers to check balances and make payments without holding or providing personal information to a representative.

The automated payment system will be implemented in the early months of 2013.

If you have questions or experience difficulty utilizing this system, please speak with a Customer Service Specialist.

Poster Contest

Calling all Children from Kindergarten through 8th grade!

MPW's Annual Poster Contest is underway. The contest is open to all students public, private, or home-schooled. The winners in each category will be presented with checks for \$100 (1st Place), \$75 (2nd Place), and \$50 (3rd Place).

Posters should be a celebration of our most precious natural resource -WATER. So get out your markers, crayons, or paints and be creative (all mediums are acceptable, there are no restrictions to your creativity). Poster size submissions should be 11" x 17".

PLUS, winning posters and artists will be photographed and published in the Moultrie News during Drinking Water Week, May 5-11, 2013.

All entries must be received by the end of the business day Monday, March 25, 2013.

For more information email debeling@mpwonline.com.



The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.

OSMO'S TIPS

Learn to be Water Wise



Spring Irrigation Check-Up

Springtime's colors are already peeking out as local lawns and gardens begin their transformation from winter to the early growing season.

This is the perfect time to make sure your outdoor irrigation system is in good working condition. Here are a few helpful tips that could make your system more efficient.

Preventive Maintenance

Check and clean your irrigation hardware including sprinkler heads and all connectors. Rust and dirt deposits can clog systems if left unchecked over a period of years.

Position broadcast sprinkler heads to avoid paved surfaces.

Check your timer. If your system uses an automatic timer, make sure it's working properly by timing the system with a separate watch. Replace the batteries to preserve your timer settings.

Annual Town of Mount Pleasant Blessing of the Fleet

Join the fun and festivities on Sunday, April 28th from 11:30 a.m. until 6:00 p.m. at the Memorial Waterfront Park. Overlooking the beautiful Charleston Harbor, this seafood festival celebrates the historical Mount Pleasant



shrimping industry with majesty of the ceremonial Blessing of the Fleet and a host of other family activities. Parking and admission are free for this fun family event. Proceeds from the event help support the shrimping community as well as East Cooper charities.

Be sure to stop by Mount Pleasant Waterworks' H2O2GO for a cold drink of water.

MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed the following business day.

Help a Neighbor!



Turn your pennies into DOLLARS to benefit East Cooper Community Outreach (ECCO) or Water Missions International (WMI). Just call 884-9626 and tell us you want to ROUND-UP your next bill payment to the next highest dollar and request the change go to either ECCO or WMI.

You can also sign up online by clicking the Customer Service tab on the navigation bar, then ROUND-UP on the dropdown menu.



GO PAPERLESS, Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay System is easy to use. After you sign up, you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area. To go paperless today, visit our website and sign up for Easy Pay Online.

