

# Water Lines

MOUNT PLEASANT WATERWORKS

May 2010

CLEAN  
WATER

MountPleasantWaterworks.com

## GO PAPERLESS,

Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay system is easy to use. After you sign up, you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and helps to keep your water and wastewater bill the second lowest in the tri-county area. To go paperless today, visit our website and sign up for Easy Pay Online.



## FY2011 Budget Meeting Schedule

**May 17, 2010**– Budget Public Hearing at 5:00 p.m.; Regular Commission Meeting at 6:00 p.m.

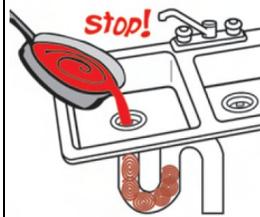
**June 7, 2010**– Public Hearing on Proposed Operating and Capital Budgets and FY2011 and FY2012 rates, fees and charges at 5:30 p.m.

**June 28, 2010**– Annual Commission Meeting to Adopt FY2011 and FY2012 Budgets and Rates at 6:00 p.m.

## Keep Pipes Clean with Proper Disposal of Grease and Oil

### Properly Discard Cooking Oils and Fats

When poured down a kitchen sink, grease from cooking oils and fats cool and adhere to pipes like glue. That's bad for a home or business owner, who ends up with clogged drains and an expensive plumbing job.



### Keep Drains Clean to Keep Costs Down

The Commission spends more than \$25,000 yearly to respond to grease blockages in the collection system.

Much of the grease residue from home and restaurant plumbing makes its way through the wastewater collection system, where it clogs vital pump stations. Ultimately, the residue ends up at the wastewater treatment plant and drives up operating costs.

Grease also causes undesirable bacterial growth. These bacteria impede the efficient treatment plant process.

### Kitchen Culprits

- ① Cooking oils— especially unsaturated frying fat— is the number one cause of wastewater backups in homes and food service businesses.
- ① Meat fats, such as bacon grease and drippings from chicken, turkey, and beef, have the same impact on wastewater systems as cooking oil.

### The DO's and DON'T'S of Cooking Oil and Grease Disposal

- ① NEVER put grease or used cooking oil down the drain.
- ① DO place grease in a safe container and store it in the refrigerator so it will solidify. Then discard the container in household garbage.

Never pour contaminants such as household chemicals, pesticides, gasoline, oil, paint, or industrial products down the sink or into the storm drain.



## FOLLOW MOUNT PLEASANT WATERWORKS ON TWITTER

You can receive up to date information about your water and wastewater service by following Mount Pleasant Waterworks on Twitter. Important information will be "tweeted" including water outages or potential water quality issues. Helpful and educational information will also be shared. You can follow us! Become a follower of MPWaterworks (that's our user-



## HAVE YOU VISITED US ONLINE LATELY?



Visit our website at [mountpleasantwaterworks.com](http://mountpleasantwaterworks.com) for helpful information. Our website includes water quality information, water system information, rate explanations, meeting dates and agendas, and important updates about your water. You can also learn about tools to make your life easier like online bill payment and paperless billing.



The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers each month with bills and statements. Current and past issues can also be viewed and downloaded from our website.

## Learn to Be Water Wise



### Make sure your irrigation system is working properly before summer watering begins:

1. Check valves for leaks and make sure the heads are in good repair.
2. Adjust the timer on automatic sprinklers for the right amount of water for the season.
3. Install a rain shut off device on automatic sprinklers to eliminate wasteful watering.
4. Avoid setting spray to a fine mist which increases evaporation.

### For gardens, trees and shrubs:

Install a drip irrigation system, which provides a slow steady trickle of water to plants at their roots through a network of hidden pipes and hoses. The systems are regulated by a controller that can be adjusted for different levels of watering according to the needs of the plants. Drip irrigation systems reduce over watering, inefficient watering, weed growth, and the time and labor involved in hand watering.

**Community Event:**  
**Sweetgrass Cultural Arts Festival**  
*Gullah Heritage gospel songs & storytelling, sweetgrass baskets, arts & crafts, entertainment stage, children's activities and food court.*

Sunday June 5, 2010- 10:00 a.m.-8:00 p.m.  
 Mount Pleasant Memorial Waterfront Park  
 Free Admission and Parking  
 (Under Arthur Ravenel Bridge)  
*For more Information call (843)856-9732*

**MPW Operations Center**  
**1619 Rifle Range Road**  
**Monday-Friday 8 a.m.-5 p.m.**  
**884-9626 (phone)**  
**[customerservice@mpwonline.com](mailto:customerservice@mpwonline.com)**  
**Email requests will be processed the following business day.**

## Help a Neighbor!



Turn your pennies into DOLLARS to benefit East Cooper Community Outreach (ECCO) or Water Missions International (WMI). Just call 884-9626 and tell us you want to ROUND-UP your next bill payment to the next highest dollar and request the change go to either ECCO or WMI.

You can also sign up online by clicking the Customer Service tab on the navigation bar, then ROUND-UP on the dropdown menu.



## Help is available!

Have you met with difficult financial times that are making it hard to pay your utility bills?

Call Mount Pleasant Waterworks before your account falls behind so we can discuss your options.

The Trident United Way can also help. Their 2-1-1 Hotline is available 24 hours a day. Dial 744-HELP from your cell phone.

East Cooper Community Outreach (ECCO) is an ecumenical organization which offers emergency financial assistance for utility bills to qualifying applicants who are screened by ECCO. The gift is based on need.

There are many community resources available to help- you just need to reach out. Call a Customer Service Representative at (843) 884-9626.

