

Water Lines

MOUNT PLEASANT WATERWORKS

May 2014

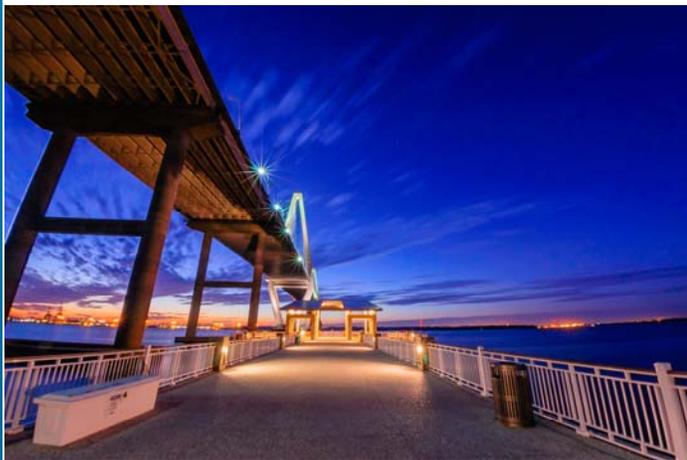


Show us your pride in Mount Pleasant

This year, due to overwhelming response in past years, Mount Pleasant Waterworks (MPW) is starting early. MPW is looking for beautiful water and environmentally themed photos of the East Cooper area for our 2015 Calendar Annual Report. Our 2015 contest offers a new challenge, MPW would like to add to the list photos our water and wastewater infrastructure and projects. Be sure to keep your camera by your side and snap photos of crews working around town. It's your chance to be published and receive a cash award. First Place will be used for the cover and pays \$300. Inside monthly photos will be awarded \$100.



All photo entries should be no less than 300 dpi 11"x8.5". Photos must be landscape orientation. No more than twenty entries per person. Entries can be emailed in rgb or jpeg form to: debeling@mpwonline.com. CDs (no printed pages) can be dropped off at Mount Pleasant Waterworks Operations Center on Rifle Range Rd., Attention: Dionna Ebeling, no later than August 1, 2014. For further information please email Dionna Ebeling at debeling@mpwonline.com.



2014 Calendar Cover
By: Robbie Silver

Contest Deadline: August 1, 2014

Fiscal Year 2015 Budget

Mount Pleasant Waterworks (MPW) Commissioners have been busy over the last several months planning for the Fiscal Year 2015 (FY2015) Annual Budget. Commissioners have participated in Committee Meetings, Commission Meetings, a two day Annual Retreat Meeting, workshops, and public hearings in order to prepare for and understand the needs faced by MPW for FY2015. The Commissioners represent you and work hard each year to make decisions that will guarantee MPW continues to provide clean safe drinking water and wastewater services all while protecting public health and the environment, providing fire protection and protecting the quality of life enjoyed by all.

MPW Commissioners would like to invite you to participate in the budget planning process. A Public Hearing on the proposed Operating and Capital Budgets and FY2015 rates, fees, charges and policies; will be held on June 2, 2014 at 5:30 p.m. The Public Hearing provides each of you the opportunity to voice your suggestions for the upcoming fiscal year.

Commissioners will vote on the FY2015 Operating and Capital Budgets and policies during the Annual Commission Meeting held on June 30, 2014. A formal public hearing advertisement will be posted in the Moultrie News, Post and Courier, and on the MPW website (www.mountpleasantwaterworks.com) during the week of April 26, 2014. Questions or suggestions can be emailed to your Commissioners at commissioners@mpwonline.com.

2014 Sweetgrass Cultural Arts Festival

Celebrating 10 Years



Mt. Pleasant
Waterfront Park
Saturday, June 7
12 to 7pm

www.sweetgrassfestival.org

FOLLOW MOUNT PLEASANT WATERWORKS ON TWITTER

You can receive up to date information about your water and wastewater services by following Mount Pleasant Waterworks on Twitter. Important information will be "tweeted" including water outages or potential water quality issues. Helpful and educational information will also be shared. You can follow us! Become a follower of MPWaterworks (that's our username).



PLEASE DON'T BLOCK ACCESS TO METERS AND HYDRANTS

Water meters and fire hydrants are installed in public easements and must be visible and easily accessible at all times to both water and fire department crews. Please don't cover meters or surround hydrants with plants, pine straw, etc. Plants and shrubs may also be hiding snakes, spiders, red ants, wasps and other biting or stinging creatures that lurk in the landscaping. Even the shrubs themselves can cut or stab. So please help us by leaving clear access around our meters and hydrants.



The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.

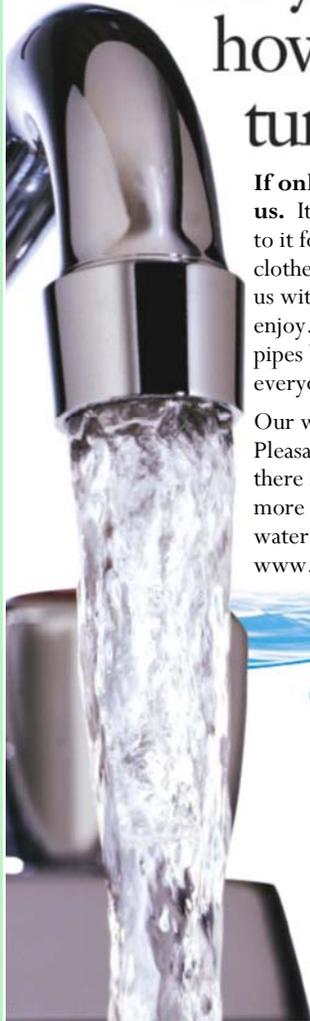
Learn About
Your Water &
Wastewater Service



Do you know how often you turn me on?

If only the water faucet could talk to us. It might remind us how often we turn to it for safe water to drink, to wash our clothes, to prepare our food and to provide us with the everyday quality of life we enjoy. It might remind us that the water pipes below our streets make so many everyday conveniences possible.

Our water bills pay to keep Mount Pleasant's tap water safe, reliable, and there for us — 24/7 without fail. For more information about what your tap water delivers, visit www.mountpleasantwaterworks.com.



Only Tap Water Delivers



Presented in cooperation with



MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
843-884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed
the following business day.

Help a Neighbor!



Turn your pennies into DOLLARS to benefit East Cooper Community Outreach (ECCO) or Water Missions International (WMI). Just call 843-884-9626 and tell us you want to ROUND-UP your next bill payment to the next highest dollar and request the change go to either ECCO or WMI.

You can also sign up online by clicking the Existing Customer Service tab on the navigation bar, then Charitable Contributions on the dropdown menu.



GO PAPERLESS, Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Online Account Management is easy to use. After you sign up, you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the lowest in Charleston County.

To go paperless today, visit our website and sign up for Online Account Management.

