

Water Lines

MOUNT PLEASANT WATERWORKS

November/December 2014



MountPleasantWaterworks.com

Keep Pipes Clean with Proper Disposal of Grease and Oil

Properly Discard Cooking Oils and Fats

When poured down a kitchen sink, grease from cooking oils and fats cool and adhere to pipes like glue. That's bad news for a home or business owner, who ends up with clogged drains and an expensive plumbing job.

Keep Drains Clean to Keep Costs Down

The Commission spends more than \$25,000 yearly to respond to grease blockages in the collection system.

Much of the grease residue from home and restaurant plumbing makes its way through the wastewater collection system, where it clogs vital pump stations. Ultimately, the residue ends up at the wastewater treatment plant and drives up operating costs.

Grease also causes undesirable bacterial growth. These bacteria impede the efficient treatment plant process.

To learn more about what you should not put down your drain or toilet, scan here and watch our informative video.



Check Your Home For Leaks

How can you check for leaks?

You can monitor your water usage at the meter. Although the style may vary from home to home, all meters have a red leak detector triangle that identifies water flow on the register and provides a visual indication of water activity and/or leakage. Here's how you can check your meter:



- (1) Turn off all faucets in your house and verify that no water is being used.
- (2) Locate your meter box in your yard.
- (3) Remove/Open your meter lid and locate the red triangle.
- (4) If the red triangle is moving at all this indicates water is passing through your meter.

Congratulations!

The Commissioners chose the winners of the Annual Calendar Photo Contest. Congratulations to the following winners:

Bert Niemyer, Ginger Deignan, Curtis Cabana, Ann Tiller, Gretchen Smith, Brian Carroll, and Roddy MacBride

2015 Calendars will be available at Mount Pleasant Waterworks Operations Center in early January. Thank you to all who participated. We look forward to next year's photo contest.



Cover Photo Winner:
Curtis Cabana

GO PAPERLESS,

Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay system is easy to use. After you sign up you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.

To go paperless today, visit our website and sign up for Easy Pay Online.



Santa Isn't the Only One Working During the Holiday

As families across Mount Pleasant are tearing into gifts on Christmas morning, chances are they won't be thinking about one of the most valuable gifts we all receive every day – clean, safe drinking water. But the water and wastewater professionals working that morning no doubt will.

Few people realize the job of producing drinking water goes on 24 hours a day, 365 days a year. The dedicated water and wastewater professionals who sacrifice time away from their families on Christmas and other holidays know the job they do goes largely unnoticed, but seeking the spotlight isn't why they do it.

“Making sure our neighbors and families have safe drinking water is something that never takes a break. We know we're working on the front lines of public health and that's what makes it worthwhile” said Tim Moultrie, Mount Pleasant Waterworks (MPW) Water Distribution Mechanic.

Tim is just one member of the MPW staff of water and wastewater professionals working to keep water flowing through the hundreds of miles of lines across the community.



“We are proud of the men and women who recognize the critical job they are performing, and are willing to do it even when that means time away from their families on important occasions,” according to Clay Duffie, General Manager of MPW. “Yes, it's their job but it's also something they are committed to and take seriously. It takes training and dedication to earn licenses to operate water treatment and wastewater facilities.”

Along with staff working at the treatment plant, there are other MPW personnel who are on-call during the holidays to respond at a moment's notice to emergencies such as large water line breaks and service outages.

Learn to Be Water Wise



Fall Preparation Tips

When cool temperatures prevail throughout the day (mid 60's), it's time to:

- Turn off your irrigation system. Watering during fall and winter months isn't necessary since most lawn grasses, especially centipede, go dormant.
- Cover your swimming pool. Even during fall and winter months, uncovered pools lose large amounts of water to evaporation. An uncovered pool can lose more than 1,500 gallons of water each month, depending on weather conditions, sun exposure and water temperature. Covers help reduce water loss by as much as 90-percent and many brands also provide excellent safety ratings.
- Drain and insulate your water heater. Insulated water heaters reduce energy costs. If you drain your water heater, you will get rid of the sediment that can reduce the life of the heating elements and improve overall efficiency.



Do you know how to turn off your water service?

If you leave your home for any length of time during winter months, you should shut off the water supply to your house in the event of freezing weather.

Your water can be shut off at the cutoff valve, a wheel-type valve normally located under the water faucet outside, 18 inches below the ground and 2 feet from the house. It will usually be in line with your water meter (located near the edge of your property line near the street).

MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
843-884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed
the following business day.



In observance of the Christmas Holidays, the MPW Operations Center will be closed on the following days:

WEDNESDAY, DECEMBER 24
THURSDAY, DECEMBER 25

If you have a water or wastewater emergency, call 884-9626. Our answering service will page on-call personnel.

Happy Holidays

Need a Speaker for your Homeowners Association or Community Group?

Mount Pleasant Waterworks' Commissioners and staff would enjoy the opportunity of presenting and answering questions.

To schedule a speaker for your group, please contact
Dionna Ebeling at
843.884.9626 or
debeling@mpwonline.com

The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.