

Water Lines

MOUNT PLEASANT WATERWORKS

September-October 2014



MountPleasantWaterworks.com

Mount Pleasant Waterworks Service Line Care Program



SERVICE LINE
CARE PROGRAM

Leave the CARE of your water and wastewater service lines to your **LOCAL WATER EXPERTS.**

Mount Pleasant Waterworks is expanding our services. For the low price of \$4.00 per month, you can remove the hassle of dealing with **both** water and wastewater service line repairs and let your local water experts take care of you.

Many homeowners are unaware that they are responsible for both the water service line that runs from their home to Mount Pleasant Waterworks' water meter and the wastewater service line that runs from their home to MPW's wastewater main.

If these lines become clogged, collapse or otherwise fail to operate, homeowners are responsible for any necessary repairs, which can cost thousands of dollars. Mount Pleasant Waterworks has created a Service Line

Care Program to help ease this financial impact for homeowners.

- **LOCAL** - The Service Line Care Program will be managed and operated by your local water experts, Mount Pleasant Waterworks' employees and qualified contractors.
- **RELIABLE** - Let the reliable employees from Mount Pleasant Waterworks expand the service currently provided to you and care for your water and wastewater services lines when the unexpected occurs.
- **EXPERTS** - Who better to care for your service lines? Mount Pleasant Waterworks has provided quality water and wastewater service to Mount Pleasant for over 75 years.

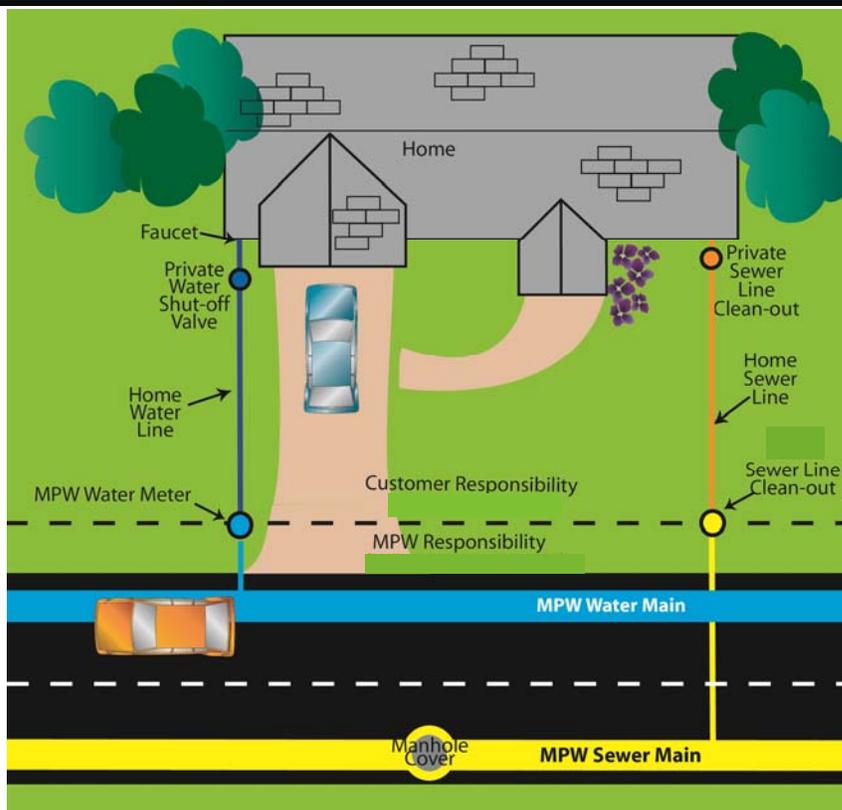
For qualified participants, MPW will provide all material and labor to repair or replace water and/or wastewater service lines. Look forward to more information in your mail, call 884.9626 or visit www.mountpleasantwaterworks.com to enroll.

Do you understand where your responsibility begins and ends?

By signing up for the Mount Pleasant Waterworks' Service Line Care Program, you will eliminate the hassle of making repairs and/or replacement to the lines that are your responsibility.

Let your **LOCAL RELIABLE WATER EXPERTS** care for your water and wastewater service lines.

Follow Us on Facebook and Twitter for more information!



Check Your Home For Leaks

How can you check for leaks?

You can monitor your water usage at the meter. The style may vary from home to home, but all meters have devices called registers that measure the flow of water as it passes through the meter. One revolution of the sweep hand equals ten gallons of water through the meter. The red leak detector triangle identifies water activity on the register and provides a visual indication of water activity and/or leakage. Here's how you can check your meter:

- (1) Turn off all faucets in your house and verify that no water is being used.
- (2) Make a mark where the needle is on the glass cover over the meter register.
- (3) Write down the reading. Don't use any water for at least fifteen minutes.
- (4) After fifteen minutes, check to see if the flow detector needle has moved at all. If it has, then you have a possible leak somewhere.
- (5) If the leak is from the meter to your house, it is your responsibility to repair.

Please visit

www.mountpleasantwaterworks.com
for a detailed guide of How to Monitor Your Meter.

The MPW bi-monthly Commission Newsletter, Water Lines, is produced in-house and mailed to customers with bills and statements. Current and past issues can also be viewed and downloaded from our website.

Please Don't Block Access to Meters and Hydrants

Water meters and fire hydrants are installed in public easements and must be visible and easily accessible at all times to both water and fire department crews.

Please don't cover meters or surround hydrants with plants, pine straw, etc. Plants and shrubs may also be hiding snakes, spiders, red ants, wasps and other biting or stinging creatures that lurk in the landscaping. Even the shrubs themselves can cut or stab.



So please help us by leaving clear access around our meters and hydrants.



MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
843-884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed
the following business day.

\$2,000 Savings Irrigation Meter Impact Fee Eliminated

Mount Pleasant Waterworks Commissioners recently voted to remove the Impact Fee for 5/8" or 3/4" irrigation meters, saving customers \$2,000.

For properties where a water impact fee was previously paid, now purchasing an irrigation meter is much more affordable. Using an irrigation meter also saves money on your water bill because you do not pay wastewater charges.

To learn more about purchasing an irrigation meter contact an Account Management Specialist at 884.9626 or email customerservice@mpwonline.com

GO PAPERLESS, Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Online Account Management is easy to use. After you sign up, you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.



To go paperless today, visit our website and sign up for Online Account Management.