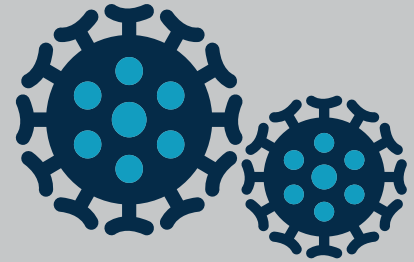


COVID-19 CUSTOMER CARE PROGRAM



The Covid-19 Customer Care Program offers financial relief for residential customers in the Mount Pleasant Waterworks service area who have been adversely impacted by the pandemic. If you are having trouble paying your bill, please complete and return the form below and a customer service representative will contact you to discuss your eligibility and payment options available. Please note that this program is available to residential customers only.

WAYS TO SUBMIT	PRINT & DROP-OFF OR MAIL	SAVE TO COMPUTER & EMAIL
	Mount Pleasant Waterworks 1619 Rifle Range Road Mt. Pleasant, SC 29464	accountmanagement@mpwonline.com QUESTIONS? (843) 884-9626

CUSTOMER NAME _____

SERVICE ADDRESS _____

PLEASE SELECT ONE OPTION BELOW THAT BEST DESCRIBES YOUR REQUEST

I am requesting a one-time payment arrangement to be paid within 10 days of the required date.

I am requesting a payment arrangement spread out over 1-6 months.

I am requesting financial assistance and would like to see if I qualify for funds.

PLEASE PROVIDE A BRIEF EXPLANATION FOR YOUR REQUEST IN THE SPACE BELOW

CUSTOMER SIGNATURE _____ TODAY'S DATE _____

CONTACT PREFERENCE EMAIL _____

PHONE _____

